

OUTCOME PERFORMANCE MEASUREMENT SYSTEM

Performance measurement is now required by Federal Law. Collecting and reporting the data will not be optional. This process was created to provide a framework for capturing program outcomes across grant programs that enable HUD to describe these results on a National Level. The system establishes a process to identify goals and measure whether goals were achieved. It focuses on the question, “How did this program make a difference?” and strives to link budget decision-making with performance results.

- **Objectives**-The Outcome Performance Measurement System has three overarching objectives. Applicants should design their programs based on the objectives they establish in response to local needs and goals. Objectives reflect the common ways the applicants work to achieve their goals. The Objectives incorporated into the Outcome Performance Measurement System are listed below.
 - **Suitable Living Environment.** In general, this objective relates to activities that are designed to benefit communities, families, or individuals by addressing issues in their living environment.
 - **Decent Affordable Housing.** The activities that typically would be found under this objective are designed to cover the wide range of housing possibilities. This objective focuses on housing programs where the purpose of the program is to meet individual family or community needs and not programs where housing is an element of a larger element.
 - **Creating Economic Opportunities.** This objective applies to the type of activities related to economic development, commercial revitalization, or job creation.
- **Outcomes**-There are also three outcomes under each objective. They show how programs benefit a community or people served.
 - **Availability/Accessibility.** This outcome category applies to activities that make services, infrastructure, housing, or shelter available or accessible to low to moderate income people, including persons with disabilities. In this category, accessibility does not refer only to physical barriers, but also to making the affordable basics of daily living available and accessible to low to moderate income people.
 - **Affordability.** This outcome category applies to activities that provide affordability in a variety of ways in the lives of low to moderate income people. It can include the creation or maintenance of affordable housing, basic infrastructure hook-ups, or services such as transportation or daycare.
 - **Sustainability-Promoting Livable or Viable Communities.** This outcome applies to projects where the activity or activities are aimed at improving communities or neighborhoods, helping to make them livable or viable by providing benefit to low to moderate income people by removing or eliminating slums or blighted areas, through multiple activities or services that sustain communities and neighborhoods.

Thus, the three objectives, each having three possible outcomes, will produce nine possible “Outcome /Objective Statements” within which to categorize grant activities.

Categories	Outcome 1: Availability/Accessibility	Outcome 2: Affordability	Outcome 3: Sustainability
Objective #1: Suitable Living Environment	Enhance <u>Suitable Living Environment</u> through Improved/New <u>Accessibility</u>	Enhance Suitable Living Environment through Improved/New <u>Affordability</u>	Enhance Suitable Living Environment through Improved/New <u>Sustainability</u>
Objective #2: Decent Housing	Create Decent Housing with Improved/New <u>Availability</u>	Create <u>Decent Housing</u> with Improved/New <u>Affordability</u>	Create Decent Housing with Improved/New <u>Sustainability</u>
Objective #3: Economic Opportunity	Provide Economic Opportunity through Improved/New <u>Accessibility</u>	Provide Economic Opportunity through Improved/New <u>Affordability</u>	Provide <u>Economic Opportunity</u> through Improved/New <u>Sustainability</u>

This “Outcome/Objective Statement” will be entered into HUD’s Integrated Disbursement and Information System (IDIS) by entering date in the form of an output indicator.

Each output should relate to the intended outcome/objective of the program activities and community objectives. A complete statement has these components: Output (quantified) + Outcome (from categories above) + Activity (description) + Objective (from categories above). Combining these elements into a single sentence summarizes the community’s activities, results, intended outcomes and purpose in a way that can be related to resource inputs. Examples are provided below.

- 2,000 homeless persons have new access to shelter for the purpose of creating decent affordable housing.
- 52 households have new access to public sewer for the purpose of creating a suitable living environment.
- 50 persons have access to new jobs through extension of a water line to a business for the purpose of creating economic opportunity.

• **Output Indicators**-Tells whether an outcome is occurring.

1. Infrastructure or Public Service

- Number of persons assisted:
 - With new access to service or benefit
 - With improved access to service or benefit
 - Where activity was used to meet a quality standard or measurably improved quality, report number of households that no longer have access to substandard service only

2. Targeted Revitalization- Is it Comprehensive, commercial, housing or other?

- Choose all indicators that apply, or at least 3 indicators, if the effort is comprehensive:
 - Number of new businesses assisted
 - Number of businesses retained
 - Number of jobs created or retained in target area
 - Amount of money leveraged (from other public or private sources)
 - Number of LMI persons served
 - Slum/blight demolition
 - Number of LMI households assisted
 - Number of acres of remediated brownfields
 - Number of households with new or improved access to public facilities/services
 - Other-can include: crime numbers, property value change, housing code violations, business occupancy rates, employment rates, homeownership rates (optional)

Other Physical Improvements

3. Slum and Blight Spot Basis

- Slum/blight demolition

4. Commercial façade treatment/business building rehabilitations (site, not target area based)

- Number of commercial façade treatment/business building rehabilitations

5. Acres of brownfields redeveloped (site, not target area based)

- Number of acres of remediated brownfields

Rental Housing

6. Number of rental units constructed (new) per project or activity

- Total Number of Units:
 - Number of affordable
 - Number of Section 504 Accessible
- Of Affordable:

- Number of subsidized by program (federal, state, or local, specify which federal program)
- Number of years of affordability guaranteed
- Number of housing units (supported through development and operations or rental assistance) for persons with HIV/AIDS
 - Of those, number of units for the chronically homeless
 - Of those, the number made Section 504-accessible
- Number of units of permanent housing for homeless persons and families (supported through development and operations):
 - Of those, the number of units for the chronically homeless
 - Of those, the number made Section 504-accessible

7. Number of Rental Units Rehabilitated:

- Total Number of Units:
 - Of Total:
 - Number Affordable
 - Number Section 504-accessible
 - Number brought from substandard to standard condition (HQS or local code)
 - Number meeting International Building Code (IBC) Energy Standards
 - Of those, number meeting Energy Star standards
 - Number brought into compliance with lead safe housing rule (24 CFR part 35)
 - Of Affordable:
 - Number of subsidized by federal, state, or local program, specify which federal program
 - Number subsidized by program
 - Number of years of affordability guaranteed
 - Number of housing units (supported through development and operations) for persons with HIV/AIDS
 - Of those, the number of units for the chronically homeless
 - Of those, the number made Section 504-accessible
 - Number of units of permanent housing for homeless persons and families (that are supported through development and operations)
 - Of those, the number of units for the chronically homeless
 - Of those, the number made Section 504-accessible

8. Homeowner Rehab-Number of owner occupied units rehabilitated or improved

- Number of units brought from substandard to standard condition (HQS or local code)
- Number of units brought to International Building Code Energy standards
 - Of those, number brought to Energy Star standards
- Number of units brought to compliance with lead safe housing rule (24 CFR part 35)
- Number of units subsidized by federal, state or local program, specify which federal program

NOTE: Owner-occupied units are not subject to Section 504 compliance

9. Homeownership-Direct Financial Assistance to homebuyers(Choose all that apply)

- First-Time Homebuyers
- Subsidized Tenants
- Minority Household
- Downpayment Assistance
- Closing Costs
- Mortgage buy-down/reduction
- Interest Reduction
- Second Mortgage

Job Creation/Retention

10. Number of jobs created

- Employer-sponsored health care benefits
- Type of jobs created (use existing Economic Development Administration (EDA) classification)

- Employment status before taking job created
 - Number of unemployed

11. Number of jobs retained, saved, or maintained

- Employer-sponsored health care benefits
- Type of jobs created (use existing Economic Development Administration (EDA) classification)
- Prior employment status before taking job created
 - Number of unemployed

Business Assistance

12. Number of businesses assisted

- New
- Expansions
- Relocations

DUNS number(s) of those businesses

Two-digit NAIC industry classification (if needed w/DUNS)

13. Does the assisted business provide a good or service to meet needs of service/area/neighborhood/community?

14. Homebuyer Units Developed-Number of homeownership units constructed, acquired, and/or acquired with rehabilitation (per project or activity-

Total number of units

- Of those:
 - Number of affordable units
 - Number of years affordability guaranteed
 - Number meeting International Building Code Energy standards
 - Of those, the number using Energy Star standards
 - Of those, the number made Section 504-accessible
- Of affordable:
 - Number subsidized by state/local program
 - Number subsidized by federal programs
 - Number specifically for persons with HIV/AIDS
 - Number specifically for homeless
 - Of those, the number specifically for chronically homeless
 - Of those, the number made Section 504-accessible

15. TBRA-Number of renter units assisted with ongoing (monthly) subsidies (tenant-based rental assistance)

Total Number of Units

- Of those:
 - Number subsidized by state/local program
 - Number subsidized by federal programs
 - Number specifically for persons with HIV/AIDS
 - Number specifically for homeless
 - Of those, the number specifically for chronically homeless
 - Of those, the number made Section 504-accessible

16. Homeless Shelter-Number of homeless persons stabilized due to access to overnight shelter or other emergency housing support